

# JERRY DIXON

## UX/UI DESIGNER

### Contact

+1 (559) 355-1354

dixonjerryjr@gmail.com

### Skills

User-Centered Design

User Research/Analysis

User Personas

Mental Models/User Journeys

Task Analysis/User Flows

Usability Heuristics

Prototyping/Wireframing

User Testing

Cross-Functional Collaboration

### Tools

Sketch

Figma

InVision

Principle

HTML5/CSS3

JavaScript

### Portfolio

<https://dixonjerryjr.github.io/>

### Social



### ABOUT ME

I strive to incorporate creativity into problem-solving with the goal of continually enhancing designs for users across multiple platforms.

Inspired by my background in the insurance industry, I aim to assist users effectively meet their needs through functional and engaging design.

### Education

**CareerFoundry | August 2018 - November 2018**

User Experience Design Certificate | UI Specialization | Frontend Web Development Specialization

Over 400 hours of intensive UX Design training, led by industry professionals covering topics such as extensive user research, wireframing, prototyping and usability/preference testing.

Developed real world projects during the course, using software such as InVision and Sketch.

**California State University, Fresno | August 2008 - May 2011**

B.S. Business Administration | Concentration in Entrepreneurial Studies

### Professional Experience

**DoorDash - Phoenix, AZ | April 2019 - Present**

Compliance Associate

Observe and analyze the current functions of the compliance team in order to create and develop strategies to improve processes.

Process Owner for all DoorDash Auto and Occupational Accident claims – work cross-functionally with internal business partners to verify independent contractors and collaborate with insurance adjusters in the claims handling process.

**Turo - Scottsdale, AZ | June 2017 - April 2019**

Claims Specialist

Developed and coordinated training schedules and conducted classes by creating interactive presentations and coursework to ensure new associates' understanding and execution of fundamental job functions, policies and procedures.

**State Farm - Atlanta, GA | June 2014 - June 2017**

Commercial Auto Underwriter

Applied entrepreneurial expertise and analyzed business needs to develop and lead multiple projects and serve on several committees that assisted in streamlining the migration process and help shape the future of the Business Lines Hub Environment.

Displayed a high degree of analytical proficiency and risk management techniques by applying fundamental knowledge of company underwriting practices and guidelines to review risks and develop recommendations that assisted in achieving and maintaining a profitable book of business.